



## **PROCESS ASSURANCE PROGRAM & EQUIPMENT WARRANTY (effective 6/21/2019)**

Admix, Inc. wants to ensure you are completely satisfied with your equipment purchase. In addition to the Admix standard mechanical performance warranty described below; it is our goal to fulfill your process expectations by assuring performance results.

The Admix PROCESS ASSURANCE PROGRAM is based on a performance evaluation providing you with a thorough analysis of your product as it relates to our mixing equipment, as follows:

- A) Admix will test your formulation on true scale benchtop or pilot plant mixers at our lab facility at no charge, and provide returned samples with test results, or
- B) Admix, or one of its factory-trained technical Sales Reps, will conduct a small-scale demonstration at your facility on your exact formulation and provide a proposal with complete and accurate scale up criteria, or
- C) Admix will utilize our experience of applying this equipment to similar processes and provide a proposal specific to your requirements.

Based on our analysis as performed with any one or more of the above, we guarantee that Admix equipment will do the job for which we recommend it, provided that pertinent and accurate data were submitted by the end user. If an Admix product fails in accomplishing this, we will modify the equipment or provide an alternate model to perform as specified. The purchase price of the original unit will be applied toward the purchase of the alternate unit. If modifying or replacing the equipment is not successful in performing the application as originally guaranteed, we will refund the original purchase price upon receipt of the unit. The original unit must be returned to Admix in like new condition. The end user is responsible for freight in both directions, plus all installation and/or removal expenses.

### **MECHANICAL WARRANTY**

Admix warrants for a period of one year from date of shipment, that goods manufactured and sold by it hereunder are free from defects in material and workmanship for the Buyer's use and service as specified in the quotation for this order. This warranty does not apply to those normally replaceable parts or components which shall become unsuitable due to normal wear and tear and use, or to corrosion, erosion or electrolysis caused by materials being handled by Admix equipment.

### **LIMIT OF LIABILITY**

This warranty shall not apply to any part of equipment which has been subject to accident, negligence, alteration, abuse, or misuse, and the obligation of Seller hereunder shall be limited to the repair or exchange of any part or parts of which prove to be defective under the specified use or service of the Buyer. Admix is not liable for rigging/removal costs incurred by the Buyer for equipment covered under warranty. The cost for repairs or parts required due to accident, negligence, alteration, abuse, or misuse, shall be the responsibility of the Buyer. Admix will in no event be liable for any direct, indirect, special or consequential damages whatsoever, and seller's liability under no circumstances will exceed the contract price for the good for which liability is claimed.